

WELCOME ON BOARD

General Warranty Conditions

markilux® -37: 5 year warranty

markilux® -meteo guard: 5 year warranty

markilux® -nautica: 5 year warranty

markilux® -soft: 5 year warranty

markilux® -seasilk+: 5 year warranty

The warranty is subject to the following conditions:

- If a warranty claim is found within 5 years after the purchase date, the Schmitz-Werke will replace the claimed fabric. Alternatively, it is possible to refund the purchase price of the fabric minus a fee for the useful life. The reimbursement of costs (e.g., ready-made clothing costs, consumables, etc.) or other compensation payments of any kind are expressly excluded from this guarantee.
- The claiming of the guarantee (replacement or refund a defective material) does not extend the guarantee period; the original warranty period from the date of purchase is still valid.
- Any complaints you may have must be displayed with a clear proof of delivery (copy of the invoice of the Schmitz-Werke GmbH + Co. KG, piece label, or the like) and have to be sent within 2 weeks after discovery by registered mail to the Schmitz-Werke GmbH + Co. KG.

The warranty only includes rot resistance and colour fastness. Expressly excluded from the guarantee are:

- Repairs of damages or defects in the fabric caused by accident, negligence or force majeure and which are therefore not subject to the responsibility of the Schmitz-Werke.
- Damages caused by normal wear and tear.
- Signs of use, of installation or of the environment which were caused by improper use.
- All services which were not provided by the Schmitz-Werke, such as ready-made clothing of the fabric, tarpaulin bows, rings, belts, buckles, etc.
- Abnormalities such as waviness and wrinkles, marbling, etc. which were caused by ready-made clothing, manufacturing or assembling.

Excluded from the guarantee are all product changes, which were caused by:

- Soiling by animals, environmental pollutions or sewage.
- Lack of maintenance cleaning or improper cleaning with unsuitable (sharp, chemical) detergents and cleaning equipment, or the use of other tools, which can damage the surface of the fabric.
- Incorrect handling, fixation of objects on the fabric, crushes, splashes of foreign materials, assembly errors, burns of cigarettes or the like, falling objects, vandalism, fires, accidents.
- Lightning strikes or other unusual climatic conditions.

Your statutory warranty claims are not inconsistent with our general warranty conditions.